

# **Outreach and Education Coordinator- SeaTac Airport**

# **About the Organization:**

Working Washington and Fair Work Center joined forces in 2018–bringing together two organizations with a track record of significant victories for workers. Together, we fight for new rights and make those rights real through community-based education and legal services, all while building a powerful movement of working people. Just this year, we passed health and safety protections for strippers in Washington State. We emerged as the national leader in organizing delivery workers in the gig economy, leading to Instacart, DoorDash, and Amazon changing their tipping policies. We led the campaign to expand Washington's overtime protections to be the best in the country and continue to organize domestic workers to enforce Seattle's Domestic Worker Ordinance – the first city-level bill of rights in the country.

We focus on industries with high rates of workplace violations, where people of color, immigrants and refugees, women, LGBTQ+ workers and young workers more likely to work. In order to reach these workers, we provide our services in multiple languages and partner closely with other grassroots community-based organizations who work with, and are often led by, members of these communities. Over the last several years we have trained tens of thousands of workers on their rights at work, and this past year the legal clinic recovered over \$1 million dollars for workers. Our goal is to build the power of workers across Washington state and serve as a national model for new forms of worker organizing. We envision a society in which all workers have access to safe, dignified, and well-paying jobs.

## **About the Position:**

The Fair Work Center seeks an Outreach and Education Coordinator for a new project at SeaTac Airport. The Outreach and Education Coordinator is primarily responsible for engaging low-wage workers at Seattle-Tacoma International Airport about their rights at work, coordinating and facilitating labor standards trainings and workshops for workers and employers, and building strong, meaningful relationships with community-based organizations. Their secondary responsibility is to refer workers experiencing potential workplace violations to an intake specialist at the Fair Work Center. Success in this position requires a worker-centered approach, flexibility, strong facilitation skills, the ability to connect with a diverse, predominantly immigrant workforce. This position will report to the Director of Strategic Partnerships and Community Education and work closely with project partner Partners in Employment (PIE).

The ideal candidate will have a high level of personal accountability. They will be creative educators interested in connecting with a broad range of workers from different industries, communities, cultures, and religions. They will be passionate about economic justice and empowering workers.

#### **Duties:**

# Outreach (45%)

- Develop outreach strategies to reach low- wage SeaTac Airport workers, both at the airport and in community, to educate them about their rights at work.
- Identify and build relationships with community-based organizations that serve airport workers in order to expand opportunities to educate workers about their rights.

## **Education and Intakes (45%)**

- Coordinate and facilitate Know Your Rights workshops with workers and employers at SeaTac.
- Help develop and adapt education materials and curriculum to reflect culturally responsive best practices and changing conditions at the airport.
- Conduct one-on-one conversations with workers to discuss their rights at work.
- Be responsive to worker and employer inquiries about relevant labor standards at the airport.

# Other (10%)

- Refer workers to an intake specialist at the Fair Work Center.
- Work directly with your team leader to develop trainings and curriculum.
- Responsible for tracking daily training and outreach activities and entering relevant data into internal tracking systems.
- Other duties as assigned.

## **Qualifications**

## Required

- Ability and interest in giving presentations and speaking with people one-on-one;
- Experience working with immigrants, refugees, and people from diverse backgrounds;
- Proficiency in two or more languages, including Somali, Spanish, or Amharic;
- Demonstrated commitment to economic, racial and social justice;
- Proficiency with using database systems and MS office applications or willingness to learn database systems and applications;

- Ability to work collaboratively and communicate effectively with workers, colleagues, and partners;
- Ability to think strategically and explore creative solutions to problems.

## Preferred

- Experience working in community education, training, outreach, or community organizing;
- Familiarity with labor and employment laws (local, state, federal) or ability to learn new subject matter quickly.

This is a salaried exempt position. This job takes place in the field (at SeaTac Airport and in communities where airport workers live) as well as in an office environment of our partner organization, Partner in Employment (PIE) located in SeaTac. You will also be expected to occasionally travel to our offices located in Lower Queen Anne, Seattle, with some flexibility in hours and the ability to work remotely.

**Salary and Benefits:** \$48,000-58,000 per year. This position comes with robust benefits—health, vision, dental, retirement, vacation, and commuter benefits (ORCA card).

**To Apply:** Please send a cover letter and resume to rachel@fairworkcenter.org. In your cover letter, let us know why you're interested in this role, what skills you have that you believe will make you successful in this role, and how those skills have shown up in your work in the past. Please feel free to share any experience you have with low-wage work. We will accept applications submitted by close of business on March 31, 2020. We will review applications on a rolling basis, so please submit your application as soon as possible.

Fair Work Center and Working Washington is an Equal Opportunity Employer. We bring an equity lens to hiring and strongly encourage people of color, immigrants, women, and lesbian, gay, bisexual, queer, trans, and gender non-conforming people to apply. We seek candidates whose lived experiences reflect the lived experiences of the workers organizing with our campaigns. If you need disability, language or other accommodation in the application process, please contact Zhi Chen at zhi@fairworkcenter.org.